

### Appendix 3 Reports from Survey of Employers

The following tables feature data gathered from the online survey of employers conducted in February 2005. For each question, data are presented for Total Respondents, as well as breakdowns according to:

- > Whether the respondent is a member of a chamber of commerce in Yukon
- > Whether an employee or sub-contractor submitted a claim to YWCH&SB in the past two years;
- > Whether the respondent had direct contact with Board staff in the past two years.

In summary, the breakdown of these sub-groups of respondents is as follows:

Total useable responses	157	
	<i>Yes</i>	<i>No</i>
Member of a chamber	48	105
Claim in the past two years	42	108
Contact in the past two years	86	75

The data are grouped according to the following reports:

- 2.1 Involvement with YWCH&SB
- 2.2 Familiarity with YWCH&SB
- 2.3 Actions and Perceptions Regarding Workers' Compensation
- 2.4 Opinions about YWCH&SB Policies and Services
- 2.5 Awareness and Opinions: Employer Consultant Services
- 2.6 Support for Employer Consultant Program – ALL Respondents
- 2.7 Support for Employer Consultant Program – AWARE Respondents

2.1 Involvement with YWCH&SB

			Total Respondents	Member of Chamber		Had claim		Contact with WCB	
				Yes	No	Yes	No	Yes	No
Do you currently have an account with the Yukon Workers Compensation Health & Safety Board (YWCH&SB)?	Yes	Count	151	48	100	42	103	85	72
		Column %	96.2%	100.0%	95.2%	100.0%	95.4%	98.8%	96.0%
	No	Count	1	0	1	0	1	0	1
		Column %	.6%	.0%	1.0%	.0%	.9%	.0%	1.3%
	DK	Count	5	0	4	0	4	1	2
		Column %	3.2%	.0%	3.8%	.0%	3.7%	1.2%	2.7%
Total	Count	157	48	105	42	108	86	75	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
Has your organization ever received an audit by the YWCH&SB?	Yes	Count	45	22	22	16	26	30	18
		Column %	28.8%	45.8%	21.2%	38.1%	24.1%	34.9%	24.0%
	No	Count	88	20	68	15	72	43	47
		Column %	56.4%	41.7%	65.4%	35.7%	66.7%	50.0%	62.7%
	DK	Count	23	6	14	11	10	13	10
		Column %	14.7%	12.5%	13.5%	26.2%	9.3%	15.1%	13.3%
Total	Count	156	48	104	42	108	86	75	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
In the past two years, did any employee or sub-contractor of your organization submit a claim to the Board?	Yes	Count	42	19	22	42	0	32	13
		Column %	26.9%	39.6%	21.2%	100.0%	.0%	37.2%	17.3%
	No	Count	108	27	79	0	108	52	60
		Column %	69.2%	56.3%	76.0%	.0%	100.0%	60.5%	80.0%
	DK	Count	6	2	3	0	0	2	2
		Column %	3.8%	4.2%	2.9%	.0%	.0%	2.3%	2.7%
Total	Count	156	48	104	42	108	86	75	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
Did you have direct contact with Board staff in the past two years (such as attending a meeting; reporting an accident; discussing an assessment matter or a safety issue)?	Yes	Count	80	31	48	28	50	86	0
		Column %	51.6%	64.6%	46.6%	66.7%	46.7%	100.0%	.0%
	No	Count	70	17	51	12	56	0	75
		Column %	45.2%	35.4%	49.5%	28.6%	52.3%	.0%	100.0%
	DK	Count	5	0	4	2	1	0	0
		Column %	3.2%	.0%	3.9%	4.8%	.9%	.0%	.0%
Total	Count	155	48	103	42	107	86	75	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	

2.2 Familiarity with YWCH&SB

			Total Respondents	Member of Chamber		Had claim		Contact with WCB	
				Yes	No	Yes	No	Yes	No
How familiar are you with the way employer assessment rates are set by the Board?	Very familiar	Count	10	3	7	3	7	9	5
		Column %	6.4%	6.3%	6.7%	7.1%	6.5%	10.5%	6.7%
	Somewhat familiar	Count	67	23	43	24	41	45	24
		Column %	42.7%	47.9%	41.0%	57.1%	38.0%	52.3%	32.0%
	Not very familiar	Count	44	15	28	11	31	20	25
		Column %	28.0%	31.3%	26.7%	26.2%	28.7%	23.3%	33.3%
	Not at all familiar	Count	30	7	22	3	24	11	16
		Column %	19.1%	14.6%	21.0%	7.1%	22.2%	12.8%	21.3%
	Don't Know	Count	6	0	5	1	5	1	5
		Column %	3.8%	.0%	4.8%	2.4%	4.6%	1.2%	6.7%
Total	Count	157	48	105	42	108	86	75	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
How familiar are you with the services and programs the Board provides to employers?	Very familiar	Count	6	1	5	0	6	6	3
		Column %	3.8%	2.1%	4.8%	.0%	5.6%	7.0%	4.0%
	Somewhat familiar	Count	75	30	43	29	44	53	24
		Column %	47.8%	62.5%	41.0%	69.0%	40.7%	61.6%	32.0%
	Not very familiar	Count	57	15	42	11	42	21	33
		Column %	36.3%	31.3%	40.0%	26.2%	38.9%	24.4%	44.0%
	Not at all familiar	Count	16	2	12	0	15	4	14
		Column %	10.2%	4.2%	11.4%	.0%	13.9%	4.7%	18.7%
	Don't Know	Count	3	0	3	2	1	2	1
		Column %	1.9%	.0%	2.9%	4.8%	.9%	2.3%	1.3%
Total	Count	157	48	105	42	108	86	75	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	

### 2.3 Actions and Perceptions Regarding Workers' Compensation

			Total Respondents	Member of Chamber		Had claim		Contact with WCB	
				Yes	No	Yes	No	Yes	No
I am aware of the basic purpose of workers' compensation	Strongly Agree	Count	65	24	40	21	42	43	28
		Column %	41.4%	50.0%	38.1%	50.0%	38.9%	50.0%	37.3%
	Somewhat Agree	Count	86	22	61	21	60	41	43
		Column %	54.8%	45.8%	58.1%	50.0%	55.6%	47.7%	57.3%
	Somewhat Disagree	Count	6	2	4	0	6	2	4
		Column %	3.8%	4.2%	3.8%	.0%	5.6%	2.3%	5.3%
	Strongly Disagree	Count	0	0	0	0	0	0	0
		Column %	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total	Count	157	48	105	42	108	86	75	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
I understand how the workers' compensation system works.	Strongly Agree	Count	28	8	19	9	19	20	13
		Column %	17.8%	16.7%	18.1%	21.4%	17.6%	23.3%	17.3%
	Somewhat Agree	Count	107	36	69	30	72	55	52
		Column %	68.2%	75.0%	65.7%	71.4%	66.7%	64.0%	69.3%
	Somewhat Disagree	Count	18	4	13	3	13	10	7
		Column %	11.5%	8.3%	12.4%	7.1%	12.0%	11.6%	9.3%
	Strongly Disagree	Count	4	0	4	0	4	1	3
		Column %	2.5%	.0%	3.8%	.0%	3.7%	1.2%	4.0%
Total	Count	157	48	105	42	108	86	75	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
I take an active role in any claims filed by my workers	Strongly Agree	Count	76	22	52	22	51	43	36
		Column %	48.7%	45.8%	50.0%	52.4%	47.7%	50.6%	48.0%
	Somewhat Agree	Count	59	21	37	18	38	33	26
		Column %	37.8%	43.8%	35.6%	42.9%	35.5%	38.8%	34.7%
	Somewhat Disagree	Count	13	3	10	2	11	6	8
		Column %	8.3%	6.3%	9.6%	4.8%	10.3%	7.1%	10.7%
	Strongly Disagree	Count	8	2	5	0	7	3	5
		Column %	5.1%	4.2%	4.8%	.0%	6.5%	3.5%	6.7%
Total	Count	156	48	104	42	107	85	75	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
I support safety/injury-prevention activities in my workplace	Strongly Agree	Count	134	34	96	36	91	69	68
		Column %	85.4%	70.8%	91.4%	85.7%	84.3%	80.2%	90.7%
	Somewhat Agree	Count	22	14	8	6	16	17	6
		Column %	14.0%	29.2%	7.6%	14.3%	14.8%	19.8%	8.0%
	Somewhat Disagree	Count	1	0	1	0	1	0	1
		Column %	.6%	.0%	1.0%	.0%	.9%	.0%	1.3%
	Strongly Disagree	Count	0	0	0	0	0	0	0
		Column %	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total	Count	157	48	105	42	108	86	75	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	

An Evaluation of the YWCH&SB Employer Consultant Program

I am proactive in returning injured workers to work.	Strongly Agree	Count	100	29	68	32	63	55	48
		Column %	63.7%	60.4%	64.8%	76.2%	58.3%	64.0%	64.0%
	Somewhat Agree	Count	47	19	28	9	36	28	20
		Column %	29.9%	39.6%	26.7%	21.4%	33.3%	32.6%	26.7%
	Somewhat Disagree	Count	5	0	5	1	4	2	3
		Column %	3.2%	.0%	4.8%	2.4%	3.7%	2.3%	4.0%
	Strongly Disagree	Count	5	0	4	0	5	1	4
		Column %	3.2%	.0%	3.8%	.0%	4.6%	1.2%	5.3%
Total	Count	157	48	105	42	108	86	75	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
I get involved in YWCH&SB initiatives such as policy development, strategic planning, or others	Strongly Agree	Count	5	2	3	2	3	6	0
		Column %	3.2%	4.2%	2.9%	4.8%	2.8%	7.0%	.0%
	Somewhat Agree	Count	44	18	25	16	26	29	15
		Column %	28.0%	37.5%	23.8%	38.1%	24.1%	33.7%	20.0%
	Somewhat Disagree	Count	51	17	32	15	34	27	24
		Column %	32.5%	35.4%	30.5%	35.7%	31.5%	31.4%	32.0%
	Strongly Disagree	Count	57	11	45	9	45	24	36
		Column %	36.3%	22.9%	42.9%	21.4%	41.7%	27.9%	48.0%
Total	Count	157	48	105	42	108	86	75	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
I have generally positive views of the workers compensation system overall.	Strongly Agree	Count	25	11	14	9	16	13	13
		Column %	15.9%	22.9%	13.3%	21.4%	14.8%	15.1%	17.3%
	Somewhat Agree	Count	86	19	63	23	58	48	39
		Column %	54.8%	39.6%	60.0%	54.8%	53.7%	55.8%	52.0%
	Somewhat Disagree	Count	39	14	25	8	29	21	18
		Column %	24.8%	29.2%	23.8%	19.0%	26.9%	24.4%	24.0%
	Strongly Disagree	Count	7	4	3	2	5	4	5
		Column %	4.5%	8.3%	2.9%	4.8%	4.6%	4.7%	6.7%
Total	Count	157	48	105	42	108	86	75	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
I have generally positive views of the organization that manages the system in Yukon (the YWCH&SB).	Strongly Agree	Count	26	10	16	10	15	17	9
		Column %	16.6%	20.8%	15.2%	23.8%	13.9%	19.8%	12.0%
	Somewhat Agree	Count	76	18	54	19	53	34	42
		Column %	48.4%	37.5%	51.4%	45.2%	49.1%	39.5%	56.0%
	Somewhat Disagree	Count	42	13	29	8	33	28	16
		Column %	26.8%	27.1%	27.6%	19.0%	30.6%	32.6%	21.3%
	Strongly Disagree	Count	13	7	6	5	7	7	8
		Column %	8.3%	14.6%	5.7%	11.9%	6.5%	8.1%	10.7%
Total	Count	157	48	105	42	108	86	75	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	

## 2.4 Opinions about YWCH&SB Policies and Services

			Total Respondents	Member of Chamber		Had claim		Contact with WCB	
				Yes	No	Yes	No	Yes	No
In your opinion, how well do you feel the Board is helping injured workers recover from their workplace injuries?	Helping a great deal	Count	20	6	12	11	9	13	8
		Column %	12.7%	12.5%	11.4%	26.2%	8.3%	15.1%	10.7%
	Helping to some extent	Count	74	26	47	21	51	45	32
		Column %	47.1%	54.2%	44.8%	50.0%	47.2%	52.3%	42.7%
	Helping very little	Count	15	5	10	5	9	9	7
		Column %	9.6%	10.4%	9.5%	11.9%	8.3%	10.5%	9.3%
	Not helping at all	Count	1	0	1	0	1	0	1
		Column %	.6%	.0%	1.0%	.0%	.9%	.0%	1.3%
	Don't know	Count	47	11	35	5	38	19	27
		Column %	29.9%	22.9%	33.3%	11.9%	35.2%	22.1%	36.0%
Total	Count	157	48	105	42	108	86	75	
As an employer, would you be interested in accommodating the early return to work of an injured worker if the worker was supported financially and otherwise by the Board?	Yes	Count	94	26	66	25	67	53	45
		Column %	59.9%	54.2%	62.9%	59.5%	62.0%	61.6%	60.0%
	No	Count	12	7	5	6	6	8	5
		Column %	7.6%	14.6%	4.8%	14.3%	5.6%	9.3%	6.7%
	N/A	Count	10	2	8	1	9	5	5
		Column %	6.4%	4.2%	7.6%	2.4%	8.3%	5.8%	6.7%
	DK	Count	41	13	26	10	26	20	20
		Column %	26.1%	27.1%	24.8%	23.8%	24.1%	23.3%	26.7%
	Total	Count	157	48	105	42	108	86	75
	Do you think the Boards' policies are ...	Completely fair	Count	3	0	3	1	2	1
		Column %	1.9%	.0%	2.9%	2.4%	1.9%	1.2%	2.7%
Mostly fair		Count	88	28	58	29	57	53	38
		Column %	56.1%	58.3%	55.2%	69.0%	52.8%	61.6%	50.7%
Mostly unfair		Count	6	1	5	1	5	5	2
		Column %	3.8%	2.1%	4.8%	2.4%	4.6%	5.8%	2.7%
Completely unfair		Count	2	0	2	0	2	0	2
		Column %	1.3%	.0%	1.9%	.0%	1.9%	.0%	2.7%
Don't know		Count	58	19	37	11	42	27	31
		Column %	36.9%	39.6%	35.2%	26.2%	38.9%	31.4%	41.3%
Total	Count	157	48	105	42	108	86	75	
Since you've handled WCB/Health & Safety issues for your business would you say that the service you've received has...	Improved	Count	23	10	12	9	13	15	9
		Column %	14.6%	20.8%	11.4%	21.4%	12.0%	17.4%	12.0%
	Become worse	Count	4	3	1	2	2	3	1
		Column %	2.5%	6.3%	1.0%	4.8%	1.9%	3.5%	1.3%
	Remained about the same	Count	87	26	61	25	58	57	32
		Column %	55.4%	54.2%	58.1%	59.5%	53.7%	66.3%	42.7%
	Don't know	Count	43	9	31	6	35	11	33
		Column %	27.4%	18.8%	29.5%	14.3%	32.4%	12.8%	44.0%
	Total	Count	157	48	105	42	108	86	75

2.5 Awareness and Opinions: Employer Consultant Services

			Total Respondents	Member of Chamber		Had claim		Contact with WCB	
				Yes	No	Yes	No	Yes	No
Are you aware that an Employer Consultant was available during 2003 and 2004 to assist you in dealing with workers' compensation/ health and safety issues?	Yes	Count	52	30	22	15	36	37	23
		Column %	33.1%	62.5%	21.0%	35.7%	33.3%	43.0%	30.7%
	No	Count	96	17	76	27	64	46	47
		Column %	61.1%	35.4%	72.4%	64.3%	59.3%	53.5%	62.7%
	DK	Count	9	1	7	0	8	3	5
		Column %	5.7%	2.1%	6.7%	.0%	7.4%	3.5%	6.7%
	Total	Count	157	48	105	42	108	86	75
		Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>OF THOSE WHO WERE AWARE OF THE EMPLOYER CONSULTANT SERVICES:</b>									
Have you seen the Employer Consultant website?	Yes	Count	9	7	2	2	7	9	4
		Column %	17.6%	24.1%	9.1%	14.3%	19.4%	25.0%	17.4%
	No	Count	41	21	20	11	29	26	19
		Column %	80.4%	72.4%	90.9%	78.6%	80.6%	72.2%	82.6%
	DK	Count	1	1	0	1	0	1	0
		Column %	2.0%	3.4%	.0%	7.1%	.0%	2.8%	.0%
	Total	Count	51	29	22	14	36	36	23
		Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Did you have any contact with the Employer Consultant (such as attending an information meeting, requesting information, and so on)?	Yes	Count	15	11	4	6	9	16	3
		Column %	29.4%	37.9%	18.2%	42.9%	25.0%	44.4%	13.0%
	No	Count	34	17	17	7	26	18	20
		Column %	66.7%	58.6%	77.3%	50.0%	72.2%	50.0%	87.0%
	DK	Count	2	1	1	1	1	2	0
		Column %	3.9%	3.4%	4.5%	7.1%	2.8%	5.6%	.0%
	Total	Count	51	29	22	14	36	36	23
		Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>IF YOU HAD CONTACT, how useful was the Employer Consultant in:</b>									
a) Providing information about the workers compensation system	Very useful	Count	7	5	2	2	5	8	2
		Column %	43.8%	41.7%	50.0%	28.6%	55.6%	47.1%	66.7%
	Somewhat Useful	Count	5	4	1	3	2	5	1
		Column %	31.3%	33.3%	25.0%	42.9%	22.2%	29.4%	33.3%
	Not at all useful	Count	1	1	0	0	1	1	0
		Column %	6.3%	8.3%	.0%	.0%	11.1%	5.9%	.0%
	Not applicable	Count	3	2	1	2	1	3	0
		Column %	18.8%	16.7%	25.0%	28.6%	11.1%	17.6%	.0%
	Total	Count	16	12	4	7	9	17	3
		Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

An Evaluation of the YWCH&SB Employer Consultant Program

IF YOU HAD CONTACT, how useful was the Employer Consultant in:			Total Respondents	Member of Chamber		Had claim		Contact with WCB	
				Yes	No	Yes	No	Yes	No
b) Providing information about occupational health and safety	Very useful	Count	5	4	1	2	3	6	2
		Column %	31.3%	33.3%	25.0%	28.6%	33.3%	35.3%	66.7%
	Somewhat Useful	Count	4	3	1	2	2	4	1
		Column %	25.0%	25.0%	25.0%	28.6%	22.2%	23.5%	33.3%
	Not at all useful	Count	3	3	0	1	2	3	0
		Column %	18.8%	25.0%	.0%	14.3%	22.2%	17.6%	.0%
	Not applicable	Count	4	2	2	2	2	4	0
		Column %	25.0%	16.7%	50.0%	28.6%	22.2%	23.5%	.0%
Total	Count	16	12	4	7	9	17	3	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
c) Assisting with a claims matter	Very useful	Count	2	0	2	1	1	3	0
		Column %	12.5%	.0%	50.0%	14.3%	11.1%	17.6%	.0%
	Somewhat Useful	Count	0	0	0	0	0	0	0
		Column %	.0%	.0%	.0%	.0%	.0%	.0%	.0%
	Not at all useful	Count	0	0	0	0	0	0	0
		Column %	.0%	.0%	.0%	.0%	.0%	.0%	.0%
	Not applicable	Count	14	12	2	6	8	14	3
		Column %	87.5%	100.0%	50.0%	85.7%	88.9%	82.4%	100.0%
Total	Count	16	12	4	7	9	17	3	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
d) Assisting with an appeal	Very useful	Count	0	0	0	0	0	1	0
		Column %	.0%	.0%	.0%	.0%	.0%	5.9%	.0%
	Somewhat Useful	Count	0	0	0	0	0	0	0
		Column %	.0%	.0%	.0%	.0%	.0%	.0%	.0%
	Not at all useful	Count	0	0	0	0	0	0	0
		Column %	.0%	.0%	.0%	.0%	.0%	.0%	.0%
	Not applicable	Count	16	12	4	7	9	16	3
		Column %	100.0%	100.0%	100.0%	100.0%	100.0%	94.1%	100.0%
Total	Count	16	12	4	7	9	17	3	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
e) Assisting with an assessment matter	Very useful	Count	3	1	2	0	3	5	0
		Column %	18.8%	8.3%	50.0%	.0%	33.3%	29.4%	.0%
	Somewhat Useful	Count	1	0	1	0	1	1	0
		Column %	6.3%	.0%	25.0%	.0%	11.1%	5.9%	.0%
	Not at all useful	Count	0	0	0	0	0	0	0
		Column %	.0%	.0%	.0%	.0%	.0%	.0%	.0%
	Not applicable	Count	12	11	1	7	5	11	3
		Column %	75.0%	91.7%	25.0%	100.0%	55.6%	64.7%	100.0%
Total	Count	16	12	4	7	9	17	3	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	

An Evaluation of the YWCH&SB Employer Consultant Program

IF YOU HAD CONTACT, how useful was the Employer Consultant in:			Total Respondents	Member of Chamber		Had claim		Contact with WCB	
				Yes	No	Yes	No	Yes	No
f) Providing other information or assistance	Very useful	Count	7	6	1	2	5	7	2
		Column %	43.8%	50.0%	25.0%	28.6%	55.6%	41.2%	66.7%
	Somewhat Useful	Count	3	3	0	2	1	4	0
		Column %	18.8%	25.0%	.0%	28.6%	11.1%	23.5%	.0%
	Not at all useful	Count	0	0	0	0	0	0	0
		Column %	.0%	.0%	.0%	.0%	.0%	.0%	.0%
	Not applicable	Count	6	3	3	3	3	6	1
		Column %	37.5%	25.0%	75.0%	42.9%	33.3%	35.3%	33.3%
Total	Count	16	12	4	7	9	17	3	
	Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	

2.6 Support for Employer Consultant Program – ALL Respondents

			Total Respondents	Member of Chamber		Had claim		Contact with WCB	
				Yes	No	Yes	No	Yes	No
Do you support the idea of a full-time Employer Consultant providing information and advice to Yukon employers regarding the workers' compensation system?	Yes	Count	81	31	49	27	50	51	33
		Column %	51.6%	64.6%	46.7%	64.3%	46.3%	59.3%	44.0%
	No	Count	30	8	22	6	22	14	19
		Column %	19.1%	16.7%	21.0%	14.3%	20.4%	16.3%	25.3%
	DK	Count	46	9	34	9	36	21	23
		Column %	29.3%	18.8%	32.4%	21.4%	33.3%	24.4%	30.7%
	Total	Count	157	48	105	42	108	86	75
		Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
The Employer Consultant service would cost approximately \$200,000 per year, paid by employers through assessment fees. Do you support this expenditure?	Yes	Count	27	9	18	5	22	16	15
		Column %	17.2%	18.8%	17.1%	11.9%	20.4%	18.6%	20.0%
	No	Count	97	30	63	27	66	49	48
		Column %	61.8%	62.5%	60.0%	64.3%	61.1%	57.0%	64.0%
	DK	Count	33	9	24	10	20	21	12
		Column %	21.0%	18.8%	22.9%	23.8%	18.5%	24.4%	16.0%
	Total	Count	157	48	105	42	108	86	75
		Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

2.7 Support for Employer Consultant Program – AWARE Respondents

OF THOSE WHO WERE AWARE OF THE EMPLOYER CONSULTANT SERVICES:			Total Respondents	Member of Chamber		Had claim		Contact with WCB	
				Yes	No	Yes	No	Yes	No
The Employer Consultant service trial period ended in September 2004. Do you support renewing this service at a cost to Yukon employers of approximately \$200,000 per year?	Yes	Count	13	6	7	2	11	10	7
		Column %	25.5%	20.7%	31.8%	14.3%	30.6%	27.8%	30.4%
	No	Count	21	12	9	8	13	15	9
		Column %	41.2%	41.4%	40.9%	57.1%	36.1%	41.7%	39.1%
	DK	Count	17	11	6	4	12	11	7
		Column %	33.3%	37.9%	27.3%	28.6%	33.3%	30.6%	30.4%
	Total	Count	51	29	22	14	36	36	23
		Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
In your opinion, what is the best way to deliver these Employer Consultant services?	Directly through YWCH&SB	Count	16	9	7	5	11	12	7
		Column %	31.4%	31.0%	31.8%	35.7%	30.6%	33.3%	30.4%
	Through the Yukon Chamber of Commerce	Count	9	6	3	2	7	6	5
		Column %	17.6%	20.7%	13.6%	14.3%	19.4%	16.7%	21.7%
	Through a new organization created just for this purpose	Count	0	0	0	0	0	0	0
		Column %	.0%	.0%	.0%	.0%	.0%	.0%	.0%
	Any one of the above - delivery doesn't really matter	Count	6	2	4	3	3	7	2
		Column %	11.8%	6.9%	18.2%	21.4%	8.3%	19.4%	8.7%
	Another Way	Count	1	0	1	1	0	1	0
		Column %	2.0%	.0%	4.5%	7.1%	.0%	2.8%	.0%
	I don't have enough information to answer this question	Count	19	12	7	3	15	10	9
		Column %	37.3%	41.4%	31.8%	21.4%	41.7%	27.8%	39.1%
	Total	Count	51	29	22	14	36	36	23
		Column %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%