



## SCHEDULE A - FEE STRUCTURE (Hearing Claims)

401 Strickland Street, Whitehorse, Yukon, Y1A 5N8, Telephone: (867) 667-5645, Toll free: 1-800-661-0443, Fax: (867) 667-8740, Website: www.wcb.yk.ca

Service	Business Rules	Fee
<p><b>Hearing Assessment Includes:</b></p> <ul style="list-style-type: none"> <li>otoscopy and tympanometry</li> <li>air conduction testing of frequencies 250Hz - 8000Hz, including interoctaves (<i>insert earphones preferred</i>)</li> <li>bone conduction testing of 500Hz, 1000Hz, 2000Hz and 4000Hz (<i>masked bone where interaural attenuation levels have been exceeded</i>)</li> <li>retrocochlear testing (<i>if available</i>) for clinically significant asymmetry</li> <li>speech reception thresholds, speech discrimination scores</li> <li>tinnitus matching if applicable</li> <li>a written report to accompany audiogram</li> </ul>	<ul style="list-style-type: none"> <li>A full hearing assessment is to be conducted by an audiologist.</li> </ul>	\$75 1/4yrs
<p><b>Hearing Re-assessment Includes:</b></p> <ul style="list-style-type: none"> <li>otoscopy and tympanometry</li> <li>air conduction testing of frequencies 250Hz - 8000Hz, including interoctaves (<i>insert earphones preferred</i>)</li> <li>speech reception thresholds and speech discrimination scores</li> <li>a written report to accompany audiogram</li> </ul>	<ul style="list-style-type: none"> <li>Service may be provided by an audiologist or hearing instrument practitioner under the supervision of an audiologist.</li> <li>A full hearing assessment can be conducted if deemed necessary by the audiologist (<i>for example, hearing changes significantly, emerging signs of retrocochlear pathology etc</i>). Reasoning must be stated.</li> </ul>	\$45 1/1yr
Fees for Service	Business Rules	Fee
<p><b>Hearing Aid Fitting Fee Includes:</b></p> <ul style="list-style-type: none"> <li>ear impressions, hearing aid selection, fitting, verification and adjustment</li> <li>instructions to the claimant concerning operation, device care and maintenance</li> <li>follow-up for one year, including on-site repairs, counselling and fitting adjustments</li> <li>re-fitting of a hearing aid within one year of fitting (<i>if replaced under the manufacturers warranty</i>)</li> </ul>	<ul style="list-style-type: none"> <li>Service may be provided by an audiologist or hearing instrument practitioner under the supervision of an audiologist.</li> <li>Flat fee - per hearing aid.</li> <li>Fee does not include the invoice cost of earmold(s).</li> </ul>	\$475 per aid 1/4yrs
<p><b>Hearing Aid Post Fitting Follow-up Fee</b> Follow-up within the manufacturers warranty period, which may include modifications, adjustments, verification of the electroacoustic characteristics of the hearing aids, re-instruction and counselling.</p>	<ul style="list-style-type: none"> <li>Flat fee.</li> <li>Service may be provided by an audiologist or hearing instrument practitioner under the supervision of an audiologist.</li> </ul>	\$75 per aid 1/4yrs
<p><b>Hearing Aid Return Fee</b> Applicable if a hearing aid is returned within the original manufacturer's return period.</p>	<ul style="list-style-type: none"> <li>Flat fee - per hearing aid.</li> <li>Not billable if a fitting fee applies.</li> </ul>	\$50 per aid
<p><b>Fitting Fee for Assistive Listening Devices</b> Requires pre-approval. Applies only when a device other than a hearing aid is supplied to the Client and requires an assessment, counselling or training in the use of the device.</p>	<ul style="list-style-type: none"> <li>Flat fee.</li> </ul>	\$100 1/4yrs
<p><b>Hearing Aid Re-adjustment Fee</b> Adjustments to the electro acoustic functioning of the hearing aid.</p>	<ul style="list-style-type: none"> <li>Flat fee - per hearing aid.</li> <li>Applicable after the first year of fitting.</li> </ul>	\$25 1/1 yr
<p><b>Hearing Aid Performance Check Fee</b> Electro acoustic analysis of the hearing aid.</p>	<ul style="list-style-type: none"> <li>Flat Fee - once every year per aid.</li> <li>Applicable after the first year of fitting.</li> </ul>	\$25 1/1yr



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Repairs	Business Rules	Fee
<p><b>In-house Repairs - if required</b></p> <p>Parts, fabrication and dispensing for minor in-house servicing, adjustments, reprogramming and/or repairs such as battery doors, re-tubing earmolds, ear hooks, soft coat, removing and changing wax guards from the hearing aid.</p>	<ul style="list-style-type: none"> <li>Flat Fee - maximum three times per year, per aid.</li> <li>Not billable within 12 months of a fitting fee.</li> <li>Not billable with an out-of-office repair fee, except if the in-house service is for an earmold and the out-of-office repair is for a BTE style hearing aid for the same ear.</li> </ul>	<p>\$20 3/1 per aid</p>
<p><b>Out-of-Office Repairs - if required</b></p> <p>Evaluation before and/or after to determine if the repair, circuit and/or shell change meets the needs of the Client; and any shipping and handling charges.</p>	<ul style="list-style-type: none"> <li>Flat Fee - once every year per aid.</li> <li>One year repair warranty from the manufacturer is to be requested.</li> <li>Manufacturer's invoice must be submitted with each out-of-office repair.</li> </ul>	<p>\$75 1/1yr <i>(plus the manufacturer invoice cost of the repair)</i></p>
<b>Ear Impressions</b>		
<p>Applicable when a replacement shell is required for a custom hearing aid or a replacement earmold for a Behind the Ear style hearing aid.</p>	<ul style="list-style-type: none"> <li>Flat fee - maximum one time per year - per ear.</li> <li>Not billable if fitting fee applies.</li> </ul>	<p>\$30 - Maximum 1/1yr <i>(plus the manufacturer invoice cost of the earmold)</i></p>
Products	Business Rules	Fee
<b>Hearing Aids</b>	<ul style="list-style-type: none"> <li>Prior approval required.</li> <li>A copy of the manufacturer's invoice is to be included with billing.</li> </ul>	<p>\$2000 per aid - Maximum 1/4yrs <i>(plus the fitting fee mentioned above)</i></p>
<b>FM Systems</b>	<ul style="list-style-type: none"> <li>Prior approval required.</li> <li>A copy of the manufacturer's invoice is to be included with billing.</li> </ul>	<p>\$2000 per unit - Maximum 1/4yrs <i>(plus the fitting fee mentioned above)</i></p>
<b>Amplified Telephone</b>	<ul style="list-style-type: none"> <li>Prior approval required.</li> <li>A copy of the manufacturer's invoice is to be included with billing.</li> </ul>	<p>\$250 - Maximum 1/5yrs <i>(plus the fitting fee mentioned above)</i></p>
<b>Infrared TV System</b>	<ul style="list-style-type: none"> <li>Prior approval required.</li> <li>A copy of the manufacturer's invoice is to be included with billing.</li> </ul>	<p>\$425 - Maximum 1/5yrs <i>(plus the fitting fee mentioned above)</i></p>
<b>Earmolds (including open fit earmolds)</b>	<ul style="list-style-type: none"> <li>Prior approval not required.</li> <li>A copy of the manufacturer's invoice is to be included with billing.</li> <li>The ear impression fee is not billable with open fit earmolds.</li> </ul>	
<b>Batteries</b>		
	<p>Clients are required to pay for batteries and will be reimbursed directly from YWCHSB.</p>	<p>\$250 - Maximum 1/1yr</p>

**Note:**

- Billing will be accepted for up to 1yr after the service has been provided.
- A copy of the original manufacture invoice for products is to accompany billing forms.
- Any request for a service or product not included on this form, or any deviation of the business rules will be decided on a case to case basis.